

Material Return Information Form

For warranty consideration, the completed Material Return Information Form must be submitted with the RMA issued by a Racine Railroad customer service agent **within 30 days of RMA issuance**. Parts received after this timeframe will be invoiced.

Email the completed form to mbarbeau@racinerailroad.com and custserv@racinerailroad.com.

Date:		RMA Number:		
Gang #:		Warranty Claim:	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Equipment Model:		Customer Unit Number:	
Machine Serial Number:		Machine Hours:	
Left Workhead Cycles:			
Right Workhead Cycles:			

Point of Contact:		Phone #:	
Part Number:		Serial #:	
Part Description:			

A complete description of the failure or defect must be included in the form.

Add photo to emails or attach as necessary.

Important: Note any flashing LED's, Murr Block faults, or fault messages on the operator's screen. Be as detailed as possible.